

# Annual Report 2006 - 2007

## Part 1

### Section A

#### Unit Information

**Unit:**

SSS

**Mission Statement:**

### Section B

**Unit Goals within Last Year's (2005-2006) Report**

### Strategic Plan Goal

### Unit Goal

With which 1 or 2 goals from the 8 current strategic plan goals does your 2006-2007 goal best align?

Goal for 2006-2007

What actions have you taken to achieve this goal?

What measures have you taken towards assessment of this goal?

Describe the progress you have made toward attaining this goal including the anticipated completion date.

Describe how the results of assessments have been used to improve student learning or your department's activities.

## Section C Program or Service Specific Assessments

What program or service specific assessment occurred in the current academic year?

STUDENT SUPPORT SERVICES: Dan Connell, a consultant for TRIO, conducted an assessment of the Student Support Services program in September 2006.

How were the results of the assessment used to improve programs or services?

Implemented new processes to ensure program accountability and services. Developed new application process to make sure proper documentation is recorded in the student files. Expanding program services to meet the needs of the participants.

## Section D

### Unit Contribution or President's Performance Measures

Please review the [President's Performance Measures for 2006-2007](#). Did your unit contribute to any specific performance goals for the President? (If so, please indicate whether the measure set was attained and to what degree.)

## Part 2

### Section A

#### Unit Goals for Coming Year (2007-2008)

### **Strategic Plan Goal**

**With which 1 or 2 goals from the 8 current strategic plan goals does your 2007-2008 goal best align?**

Strategic Goal 2, The Student Community

### **Unit Goal**

**Goal for 2007-2008**

Support the educational experience for first generation, low-income students, and students with disabilities to complete post secondary education.

### **What action(s) will you undertake to achieve the goal?**

Expand grant aid opportunities to eligible SSS participants based on federal guidelines and program participation. Create partnerships between FGCU and SSS/Outreach programs participants to assist with college expenses including housing, tuition, books, and transportation costs. Increase program services to participants to include cultural activities, educational trips, and the resource lending library.

### **By what means will you assess goal achievement?**

SSS will track the academic progress of each program participants and evaluate program accountability for student involvement in workshops, educational trips, cultural activities and program services.

### **How will you know if you have successfully attained each goal?**

Met annual program objectives based on the Department of Education Performance Report outcomes. The program objectives include academic progress, persistence rate and graduation rate of the program participants. Program evaluation will be distributed to program participants to measure program quality.

### **How will the results of the above assessments be used to improve student learning or services?**

Student involvement will increase allowing staff member(s) to have more contact with program participants. More students will be offered grant aid to help decrease the financial burden of college cost. Additional workshops, educational trips, and cultural activities will enrich program participants.

**What additional resources have you requested and received a commitment for during 2007-2008 from your area VP or the President that is based on your analysis of assessment data for 2006-2007?**

Requested \$10,000 for 2005-2006, \$10,000 for 2006-2007, and \$10,000 for 2007-2008 to bring the SSS program into compliance with the Department of Education requirements. The Department of Education requires a 33% institutional match each year of the SSS grant. The SSS grant aid is approximately \$30,000 annually. The SSS program is requesting \$15,000 to implement a Bridge Program for incoming Student Support Services participants and CROP high school graduates planning to attend FGCU. The Bridge Program will support these students through program activities and assist with the financial burden associated with attending college. These funds will be utilized to provide a resource lending library, mentoring, tutoring, and tuition for an IDS or general education course for eligible freshman program participants.

The committed A&S funding of \$13,000 over four years has been forthcoming for two years. These funds will be utilized to hire a student assistant who has the technology background to assist our participants in the computer lab, create and maintain a website, and develop our newsletter.

## **Section C**

### **Assessment Plans**

What assessments are you planning to conduct during 2007-2008?

## **Section D**

### **Coming Year - Strategic Plan Contributions**