

# Annual Report 2006 - 2007

## Part 1

### Section A

#### Unit Information

**Unit:**

University Police Department

**Mission Statement:**

*To serve and safeguard all students, faculty, staff and visitors on the campus of Florida Gulf Coast University through the effective and efficient delivery of law enforcement services. We will be sensitive to the authority we are entrusted with to ensure that it is consistent with our responsibility to safeguard the public with fairness, equality, dignity and civility; and Human Resources represent our community's single largest and most important investment, therefore, we must recruit and retain individuals who are highly motivated, committed to excellence in our profession, and represent our community.*

### Section B

#### Unit Goals within Last Year's (2005-2006) Report

## Strategic Plan Goal

## Unit Goal

**With which 1 or 2 goals from the 8 current strategic plan goals does your 2006-2007 goal best align?**

**Goal for 2006-2007**

Strategic Plan Goal 2- The Student Community

Improve the communications of emergency information to the students, faculty and staff.

**What actions have you taken to achieve this goal?**

Implemented "e2Campus," a web based text messaging system, at FGCU. Funding through a Department of Homeland Security was obtained. Residential students, faculty and staff were offered the opportunity to enroll in this service. The service is available to commuter students on a voluntary basis. Efforts continue to expand the program.

**What measures have you taken towards assessment of this goal?**

Routine test messages are sent to ensure program is operational. Continue to monitor number of registrants to determine success of program.

**Describe the progress you have made toward attaining this goal including the anticipated completion date.**

Grant funding was received for a two year period and the program is in place.

**Describe how the results of assessments have been used to improve student learning or your department's activities.**

Assessments will be used to determine the effectiveness of the program and whether or not it should be continued after the expiration of the grant. The program provides another method of communicating emergency messages, thereby keeping faculty, staff and students informed.

## **Strategic Plan Goal**

## **Unit Goal**

**With which 1 or 2 goals from the 8 current strategic plan goals does your 2006-2007 goal best align?**

**Goal for 2006-2007**

Strategic Plan Goal 2- The Student Community

Maintain a high level of shuttle service for the Eagle Express.

**What actions have you taken to achieve this goal?**

We have already committed to a one year contract with the vendor for the 2006-07 academic term. We have expanded the routes and the number of shuttles serving the campus.

**What measures have you taken towards assessment of this goal?**

Monitor ridership levels by time of day, day of week, and route to determine level of usage and cost effectiveness.

**Describe the progress you have made toward attaining this goal including the anticipated completion date.**

Ridership levels have continued to increase and the majority of riders report satisfaction with the service.

**Describe how the results of assessments have been used to improve student learning or your department's activities.**

The assessment will determine the number of future shuttles/routes needed and simplify the movement of students across campus. Due to the success of the program, a contract renewal letter for the last year of the service has been sent.

## **Section C Program or Service Specific Assessments**

**What program or service specific assessment occurred in the current academic year?**

Reviewed the successfulness of the Eagle Express and have recently looked to renew the service for next year. "e2Campus" program is operational and efforts are under way to expand the program.

**How were the results of the assessment used to improve programs or services?**

Review of the Eagle Express is used to determine a proper level of service provided to customers. Use of "e2campus" has improved the ability of communication throughout the University community.

## Section D

### Unit Contribution or President's Performance Measures

Please review the [President's Performance Measures for 2006-2007](#). Did your unit contribute to any specific performance goals for the President? (If so, please indicate whether the measure set was attained and to what degree.)

Goal V - Worked with various units to bring about improved infrastructure and insure the safety of the community.

## Part 2

### Section A

### Unit Goals for Coming Year (2007-2008)

### **Strategic Plan Goal**

**With which 1 or 2 goals from the 8 current strategic plan goals does your 2007-2008 goal best align?**

Strategic Plan Goal 2- The Student Community

### **Unit Goal**

**Goal for 2007-2008**

Continue efforts through Parking Services and transportation management to insure campus accessibility to all disabled.

### **What action(s) will you undertake to achieve the goal?**

Continue contract for Eagle Shuttle Service.  
Continue Disabled Parking Space Utilization Study each semester.

### **By what means will you assess goal achievement?**

Insure compliance with Shuttle contract that at least one Disabled equipped shuttle is in service.  
Coordinate with Adaptive Services to insure needs are being met by shuttle.  
Insure disabled parking is not removed due to construction.  
Evaluate and recommend changes in disabled parking based on results of Utilization Study.

### **How will you know if you have successfully attained each goal?**

Through feedback from Adaptive Services and the ADA Committee.

### **How will the results of the above assessments be used to improve student learning or services?**

Results will insure that campus accessibility is provided.

### **Strategic Plan Goal**

**With which 1 or 2 goals from the 8 current strategic plan goals does your 2007-2008 goal best align?**

Strategic Plan Goal 4- A talented and dedicated Faculty and Staff.

### **Unit Goal**

**Goal for 2007-2008**

Improve, through training, the skills and abilities of officers, dispatchers, and civilian personnel, thereby improving service to the community.

### **What action(s) will you undertake to achieve the goal?**

Certification of a Crime Prevention Officer.  
Expansion of the RAD classes.  
Retooling of public awareness programs- Eagle Expo, Orientations, Safety Guide, Alcohol Awareness Programs  
Communications participation in APCO or similar associations.  
Parking Services membership in Florida Parking Association.

### **By what means will you assess goal achievement?**

One officer completing crime prevention 3-course certification and another officer beginning.  
Obtaining in-house instructor in RAD and begin offering instructor courses.  
Print an '07-'08 Safety Guide. Revise/update all public displays and presentations.  
One Communications operator to join APCO and attend training.  
Parking Manager to join FPA and attend meeting.

### **How will you know if you have successfully attained each goal?**

Meeting minimums above.

### **How will the results of the above assessments be used to improve student learning or services?**

Providing a better trained, more professional staff that will provide an improved recruitment tool for the department and the university.

## **Strategic Plan Goal**

**With which 1 or 2 goals from the 8 current strategic plan goals does your 2007-2008 goal best align?**

Strategic Plan Goal 5- State of the Art Infrastructure

## **Unit Goal**

**Goal for 2007-2008**

Provide a safe environment for students faculty and staff by deploying safety measures campus wide.

### **What action(s) will you undertake to achieve the goal?**

Continue expansion of e2campus program of emergency notification.  
Continue expansion of Code Blue Program to new areas of new construction.  
Continue expansion and review of parking facilities.  
Continue development of COOP

### **By what means will you assess goal achievement?**

Increase participation in e2campus by 100%  
Plan Code Blue Program for Parking Garage 2, South Housing, Engineering Building, and Business Building.  
Assist in design and building of Garage 2, repair and maintenance of current parking infrastructure, make short term adjustments due to construction projects, continue meetings of the Parking Rules Committee.  
Annual revision of COOP and new sections to address pandemics and new facilities.

### **How will you know if you have successfully attained each goal?**

e2campus will be measured by registrations  
Code Blue Program by design and progress of various projects.  
Progress of Garage 2, annual maintenance, implementation of temporary lot, continued meeting of committee.  
Approved annual COOP.

### **How will the results of the above assessments be used to improve student learning or services?**

Improved safety will result from improved emergency communication, safe parking and roadway systems, and a functional COOP should an emergency arise.

**What additional resources have you requested and received a commitment for during 2007-2008 from your area VP or the President that is based on your analysis of assessment data for 2006-2007?**

## **Section C**

### **Assessment Plans**

What assessments are you planning to conduct during 2007-2008?

## **Section D**

### **Coming Year - Strategic Plan Contributions**