

Annual Report 2007 - 2008

Part 1

Section A

Unit Information

Unit:

University Police Department

Mission Statement:

To serve and safeguard all students, faculty, staff and visitors on the campus of Florida Gulf Coast University through the effective and efficient delivery of law enforcement services. We will be sensitive to the authority we are entrusted with to ensure that it is consistent with our responsibility to safeguard the public with fairness, equality, dignity and civility; and Human Resources represent our community's single largest and most important investment, therefore, we must recruit and retain individuals who are highly motivated, committed to excellence in our profession, and represent our community.

Section B

Unit Goals within Last Year's (2006-2007) Report

Strategic Plan Goal

Unit Goal

With which 1 or 2 goals from the 8 current strategic plan goals does your 2007-2008 goal best align?

Goal for 2007-2008

Strategic Plan Goal 2- The Student Community

Continue efforts through Parking Services and transportation management to insure campus accessibility to all disabled.

What actions have you taken to achieve this goal?

Confirmed current on-demand system working effectively for needs of disabled students. Continually monitor disabled parking space utilization and have spaces impacted by construction relocated (lot #2).

What measures have you taken towards assessment of this goal?

Contacts with ADA committee and Shuttle drivers.

Describe the progress you have made toward attaining this goal including the anticipated completion date.

on going

Describe how the results of assessments have been used to improve student learning or your department's activities.

Assisted in assessing needs for new shuttle contract going out to bid.

Strategic Plan Goal

With which 1 or 2 goals from the 8 current strategic plan goals does your 2007-2008 goal best align?

Strategic Plan Goal 4- A talented and dedicated Faculty and Staff.

Unit Goal

Goal for 2007-2008

Improve, through training, the skills and abilities of officers, dispatchers, and civilian personnel, thereby improving service to the community.

What actions have you taken to achieve this goal?

Training for all units within the Department. Training opportunities have been greatly expended.

What measures have you taken towards assessment of this goal?

Daily operational observations and planning.

Describe the progress you have made toward attaining this goal including the anticipated completion date.

on going.

Describe how the results of assessments have been used to improve student learning or your department's activities.

Upgrading of Bosscars for Parking, improved dispatch procedures, and training opportunities for officers, make for better service.

Strategic Plan Goal

Unit Goal

With which 1 or 2 goals from the 8 current strategic plan goals does your 2007-2008 goal best align?

Goal for 2007-2008

Strategic Plan Goal 5- State of the Art Infrastructure

Provide a safe environment for students faculty and staff by deploying safety measures campus wide.

What actions have you taken to achieve this goal?

Utilized \$150,000 in grant funds to improve campus safety- cameras, code blue poles, security at FRC.... Established patrol zones to provide responsibility and accountability.

What measures have you taken towards assessment of this goal?

Security measures are in place and operational. Patrol zones are resulting in better patrols as observed through daily reports.

Describe the progress you have made toward attaining this goal including the anticipated completion date.

on going.

Describe how the results of assessments have been used to improve student learning or your department's activities.

Crime was down in 2007 on campus and will be look for continued improvements.

Section C

Program or Service Specific Assessments

What program or service specific assessment occurred in the current academic year?

How were the results of the assessment used to improve programs or services?

Section D

Unit Contribution or President's Performance Measures

Please review the [President's Performance Measures for 2007-2008](#). Did your unit contribute to any specific performance goals for the President? (If so, please indicate whether the measure set was attained and to what degree.)

Goal V referred to building of Garage #2. UPD was part of the team who worked to bring this project to completion 5 months ahead of schedule.

Part 2

Section A

Unit Goals for Coming Year (2008-2009)

Strategic Plan Goal

With which 1 or 2 goals from the 8 current strategic plan goals does your 2007-2008 goal best align?

Goal V Infrastructure

Unit Goal

Goal for 2008-2009

Continue to develop plans to ensure the safety of the campus as the infrastructure continues to grow (South Housing, Business, Engineering, Hospitality...)

What action(s) will you undertake to achieve the goal?

Continue to work with all departments to provide necessary service and arrange improved security where needed.

By what means will you assess goal achievement?

Assess calls for service and incident that occur during the academic year. Address issues in a preventative measure and respond quickly to resolve issues as they arise.

How will you know if you have successfully attained each goal?

level of crime reports through UCR and Clery reporting. General comments and attitude concerning safety on campus.

How will the results of the above assessments be used to improve student learning or services?

provide a safe learning environment for students, faculty, and visitors.

Section B **Resources**

What additional resources have you requested and received a commitment for during 2008-2009 from your area VP or the President that is based on your analysis of assessment data for 2007-2008?

pending budget approval

Section C

Assessment Plans

What assessments are you planning to conduct during 2008-2009?

Assessment of the upgraded Parking Services software (BossCars) to determine features to utilize in future years to automate registration process.

Assessment of Evidence/property room- ensure policies and best practices are in place.

Section D

Coming Year - Strategic Plan Contributions

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