
Program or Service Specific Assessments

Unit: Computing Services

What program or service specific assessment occurred in the current academic year?

The ongoing assessment of bandwidth resulted in the decision to contract for 20 megabits of increased bandwidth. Also, the ongoing assessment of the systems performance and user interaction resulted in the purchase and implementation of a Spam Firewall.

How were the results of the assessment used to improve services or programs?

Constant assessment of performance is utilized to maintain standard level of performance.
