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## **Program or Service Specific Assessments**

Unit: Human Resources

### **What program or service specific assessment occurred in the current academic year?**

Human Resources assessed the need to improve the service provided to hiring officials in the search and screen process for faculty and staff hiring.

### **How were the results of the assessment used to improve services or programs?**

Through this assessment Human Resources identified and in December 2004 implemented the SOAR system which provided the on-line recruitment of faculty and staff vacancies which resulted in the hiring of faculty and appointment of support staff dedicated to providing a learning environment for students.

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