
Program or Service Specific Assessments

Unit: Instructional Technology and Broadcast Services

What program or service specific assessment occurred in the current academic year?

- Course-specific software survey distributed to all faculty
- Classroom space utilization study
- Continuous assessment of ANGEL implementation project
- Website satisfaction survey at student orientation
- Ongoing review of television and radio ratings data and compilation of viewer/listener inquiries and comments

How were the results of the assessment used to improve services or programs?

- All curriculum-specific software programs were procured, installed and made available at designated classroom sites and open labs as requested by faculty
 - Classroom space utilization study supported the need to: relocate the Mac classroom from RH144 to WGPU28, where it will also serve as a new multimedia lab available to all faculty and students; the placement of PC's relocated from WH131 (computer classroom to be renovated for Bio-tech program labs) to the vacated Mac classroom in RH144. This room will now be used for "intermittent" classes and other events related to student instruction (eg., student orientation and counseling.)
 - Tutorials and resources developed as needed to assist faculty and staff to use ANGEL. Issues brought to ANGEL Support staff resulted in improvements to the ANGEL software, benefiting both FGCU and other institutions using ANGEL.
 - FGCU website navigation architecture improved based on new student survey.
 - Programming decisions were informed using ratings data and viewer/listener comments.
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