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## **Program or Service Specific Assessments**

Unit: Student Affairs

### **What program or service specific assessment occurred in the current academic year?**

The Center for Academic Assistance was reviewed. Satisfaction surveys from students were administered. Data Analysis was conducted.

### **How were the results of the assessment used to improve services or programs?**

Additional SI subject areas and classes were made available. Additional tutoring was made available. A director of retention was hired to assist with student success.

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