

## **Administrative Services** **Assessment Plans for 2005-06**

Every unit within the Division of Administrative Services has identified one or more programs and services for assessment in the coming year, these can be found in Part II, Section C of the individual unit annual reports. As an example of just one of the many assessments intended to foster continuous improvement in fulfillment of the University's mission, for the academic year 05-06, the Office of Housing & Residence Life has developed an Assessment Plan that is based on the key outcomes set forth in its unit mission statement. For each outcome, specific assessment criteria and measures were established.

Of the measurement tools outlined in the Plan, the Quality of Residential Life Survey is slated to be used to collect data on all key outcomes. This tool has been developed and is currently being field tested. The final version of the tool will be completed by the end of the summer term and distribution of the survey will be conducted in March 2006.

Once administered, the Quality of Residential Life Survey will be very useful in gauging students' perception of the benefits of on-campus living pertaining to academic achievement and satisfaction with the University. This survey also asks students to comment on the degree to which living in residence has assisted their development in certain skill areas. Results from the survey will be used in a direct fashion in that programs and services will be modified to better meet students' needs then re-evaluated.