

Assessment Plans 2005-2006

Unit:Library Services

What assessments are you planning to conduct during 2005-2006?

LibQual+ will be administered in Spring 2006. This widely recognized instrument managed by the Association of Research Libraries (ARL) measures user perceptions of Library service quality. The questionnaire and comments solicit information from students and faculty and identifies gaps between desired, perceived, and minimal expectations of service in three dimensions: 1) Affect of service, 2) Information control, and 3) Library as place. We will be able to compare the FGCU Library's results with peers around the country as well as with other institutions in the State University System.
