

Selected Goals from 2004-2005 Annual Reports

Unit: Physical Plant

Strategic Plan Goal	Unit Goal
With which 1 or 2 goals from the 8 current strategic plan goals does your 2004-2005 goal best align?	What were your unit level goals for 2004-2005 as contained in your 2003-2004 Annual Report?
Strategic Plan Goal 5 - State of the Infrastructure	3.) Complete building renovations: <ul style="list-style-type: none">• Howard Hall 1st and 2nd floors• McTarnaghan Hall 1st and 2nd floors• Alico Arena ticket offices• Whitaker Hall saltwater piping system upgrades• Campus Support Complex University Police• Additional renovation work as it is requested.
Strategic Plan Goal 8 - Ongoing Quality Improvement	

What action did you undertake to achieve this goal?

Met with departmental representatives to determine needs. Worked with campus service architects to develop plans and specifications to bid. Projects were bid and awarded to campus service construction management firms, work was scheduled and completed on time and under budget.

By what means did you assess goal achievement?

Confirmation received during discussions with departmental representatives to obtain feedback.

Describe the assessment results and the conclusions about goal attainment you inferred from them.

Departmental representatives were satisfied with work as completed based on post project discussions.

What continuous improvement resulted from the use of the assessment data?

Comments and concerns from occupants who continued to work during renovations will be used to further improve future renovation projects.

Results from the completed renovations include:

- Increase number of ticket windows at the Alico Arena for improved customer service and additional space and function for ticket window employees

 - Science laboratory improvements from the saltwater piping project in Whitiker Hall.

 - Increased office space and function within Human Resources, Computing Services, Student Services and the University Police.
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