

## DIRECTIONS FOR ACCESS TO VIA AY 2018-2019

### **For First-time Purchase of a Via account**

1. Proceed to [www.vialivetext.com](http://www.vialivetext.com)
2. Enter complete FGCU e-mail
3. Click “Forgot Your Password?” to create a password for your account
4. Click the Sign-in icon

**via**™ by Watermark™

Welcome to Via by Watermark.

As you create your Via account you will be prompted to purchase the account.

### **If you have an existing LiveText account**

If you have an existing LiveText account, you will automatically be provided an account in Via. Your existing LiveText account will remain active, but going forward, coursework will require students to use Via. To log in, follow the instructions below.

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If you have questions or issues with using Via, you may contact the COE Assessment Team, or you can call the Watermark customer service number.

COE Assessment Team:

Vanessa Lavender ([vlavender@fgcu.edu](mailto:vlavender@fgcu.edu) | 239.590.7359)

Andrew Blatter ([ablatter@fgcu.edu](mailto:ablatter@fgcu.edu) | 239.590.7803)

Watermark Customer Service ([support@watermarkinsights.com](mailto:support@watermarkinsights.com) | 1-800-311-5656, follow the prompts for Via support)