

**Lesley Clack, ScD, CPH**  
**Associate Professor | Department Chair, Health Sciences**

Florida Gulf Coast University  
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**EDUCATION**

**Tulane University**, New Orleans, LA  
Doctor of Science, Health Systems Management, May 2014

**University of West Alabama**, Livingston, AL  
Master of Science, Counseling Psychology, May 2004

**University of Georgia**, Athens, GA  
Bachelor of Science, Biological Science, December 2001

**ACADEMIC APPOINTMENTS**

**Florida Gulf Coast University**, August 2021 to Present  
Associate Professor & Department Chair, Health Sciences  
College of Health and Human Services

Administrative Responsibilities:

Department Chair, Health Sciences  
Program Director, Bachelor of Science in Health Administration

**University of Georgia**, August 2017 to August 2021  
Assistant Professor, Health Policy and Management  
College of Public Health

Teaching Responsibilities:

Graduate

HPAM7150 U.S. Health Care Delivery Systems  
HPAM 7250 Human Resources Management in Health Care  
HPAM 7500 Organizational Theory & Behavior  
HPAM 7550 Quality Improvement in Health  
HPAM 7650 Comparative Healthcare Systems  
HPAM 7720 Marketing of Health Care Organizations  
HPAM 7820 Practice Management Consulting  
HPAM 7890 Strategic Management in Health Care Organizations  
HPAM 7900 Internship in Health Administration  
HPAM 7910 Professional Development Seminar in Health Administration I

HPAM 7920 Professional Development Seminar in Health Administration II  
HPAM 7930 Professional Development Seminar in Health Administration III  
HPAM 7950 Capstone Project in Health Administration  
HPAM 8000 Directed Research in Health Policy and Management  
HPAM 8700 Management of Public Health Organizations  
PBHL 7800 Capstone Project in Public Health

Undergraduate

FYOS 1001 First Year Odyssey Seminar  
HPAM 3500 Introduction to Health Care Management  
HPAM 3650 Comparative Healthcare Systems  
HPAM 3600E Introduction to Health Policy Management  
HPAM 4300E Essentials of Health Care Administration

Administrative Responsibilities:

Coordinator, Master of Health Administration (MHA) program  
Program Director, Comparative Healthcare Systems in Europe Study Abroad program  
Graduate Coordinator Assistant, Department of Health Policy and Management

Affiliations:

Director, IMPACT Health Research Team  
Member, Health Informatics Institute  
Member, Graduate Faculty  
Affiliate, Owens Institute for Behavioral Research

Advising Responsibilities:

Doctor of Public Health (DrPH) Dissertation Committee Member  
Brown, A. Documenting the Hidden Grief of Long-Term Care Staff. (Completed December 2020)

Master of Health Administration Academic Advisor

Master of Health Administration (MHA) Capstone Advisor  
Hunsinger, K. Assessing Employees Perceptions of Piedmont Healthcare's Variance Reporting System. (Completed May 2021)

Kimbrough, V. Relationship between Diagnosis-Related Groups and Discharge Disposition as Predictors of Excess Length of Stay. (Completed May 2020)

Michaels, A. Analysis of the Relationship between Primary Care Physician Compensation and Supply in the US. (Completed May 2020)

Olowookere, S. Examination of the Relationship between Quality, Patient Safety, and Financial Performance in Not-for-profit Hospitals. (Completed May 2020)

Master of Public Health (MPH) Capstone Advisor

Koshy, A. Association between Hospital Acquired Condition (HAC) Scores and Hospital Financial Health across Geographical Regions. (Completed May 2021)

Gould, M. Assessing the Diagnosis and Treatment of Pain and its Impact on the Opioid Epidemic. (Completed May 2020)

Nnyagu, E. Associations and Trends in Value-based Purchasing Scores among Acute Care Hospitals in the Southeastern United States. (Completed May 2020)

Shukla, D. Analysis of Trends in Surgery Volumes through a Calendar Year and Impact of the Insurance Deductible. (Completed July 2019)

Michaels, A. The Impact of Family Structure on Managerial Career Success: An Examination of Healthcare CEOs. (Completed May 2019)

Pham, F. An Examination of Employees' Perspectives on the Relationship between Managerial Style and Job Satisfaction. (Completed May 2019)

Fraser, W. A Comparison of Workplace Wellness Programs on Health Outcomes in the U.S. versus European Countries. (Completed December 2018)

Nagi, B. An Analysis of the Relationship between Patient Engagement Tools and Patient Satisfaction. (Completed December 2018)

Service Responsibilities:

University Level

Academic Advisory Committee Member, Office of Global Education (2020 to 2021)

Leadership Team, Medical Reserves Corp (2019 to 2021)

Mentor, UGA Alumni Mentoring Program (2019 to 2021)

Faculty Advisor, Medical Business Association (2019 to 2021)

Faculty Advisor, CURO Research Program (2019 to 2021)

Faculty Supervisor, Young Dawgs Program (2019 to 2020)

College Level

Chair, Curriculum & Academic Programs Committee (2019 to 2021)

Member, Curriculum & Academic Programs Committee (2017 to 2019)

Member, Health Policy & Management Department Head Search Committee (2019)

Department Level

Member, Health Policy & Management Clinical Faculty Search Committee (2020)

Faculty Advisor, Upsilon Phi Delta Honor Society (2020 to 2021)

Faculty Advisor, UGA ACHE Student Chapter (2019 to 2021)

Faculty Advisor, IHI Open School Chapter (2019 to 2021)

**Armstrong State University**, August 2014 to July 2017

Assistant Professor, Health Services Administration/Health Informatics

Department of Health Sciences

Teaching Responsibilities:

Graduate

MHSA 6000 U.S. Health Care Delivery Systems  
MHSA 6100 Organizational Theory & Behavior in Healthcare  
MHSA 6650 Human Resources Management in Healthcare  
MHSA 7900 Internship/Residency in Health Services Administration  
MHSA 7913 Practicum in Health Services Administration  
MHSA 7950 Health Services Administration Capstone Project

Undergraduate

HITC 3000 Introduction to Health Informatics  
HITC 4100 Analysis of Healthcare Data  
HSCA 4201 Healthcare Marketing  
HSCA 4620 Principles of Management in Healthcare  
HSCA 4655 Principles of Insurance and Reimbursement  
HSCA 4660 Survey of Health Outcomes  
HSCC 2300 Management of Health Information  
HSCC 2500 Health Issues & Resources  
HSCC 3130 Health Policy

Administrative Responsibilities:

Coordinator, Health Informatics Program

Coordinator, MHSA Applied Learning Experiences

Advising Responsibilities:

Bachelor of Health Services Administration Academic Advisor

Bachelor of Health Informatics Academic Advisor

Master of Health Services Administration Capstone Advisor

Ashman, J. Assessing Quality of Life: Changes in Patient-reported Outcomes associated with Exercise in individuals with Parkinson's. (Completed December 2016)

Drezelo, K. Obtaining Grant Funding to Support Research of the Get Excited and Move (GEM) program. (Completed December 2016)

Droste, E. The Common Perception of Personalities among Healthcare Administrators and Team Formation for Work Efficacy. (Completed December 2016)

Widmer, C. Statistical Data Analysis to Determine Effectiveness of a Community-based Multi-modal Exercise Program. (Completed December 2016)

Barnett, T. Interprofessional Passport: Together, We Can. (Completed December 2015)  
Brown, A. Evaluation of the Readmissions Reduction Program at St. Joseph's Candler. (Completed December 2015)

Houghton, K. Radiation Reduction in CT: A Program at St. Joseph's Candler. (Completed December 2015)

Patel, S. Formation of the Joint Operations Committee at Strategic Health Partners to resolve payor issues. (Completed December 2015)

Master of Health Services Administration Capstone Committee Member:

Santaniello, J. Examining the Effects of Physical Activity on Cognitive Function and Quality of Life in Individuals with Parkinson's disease and other Movement Disorders. (Completed May 2017)

Master of Science in Sports Medicine Capstone Committee Member:

Burke, R. Fear of Falling in individuals with Parkinson's disease. (Completed May 2017)

Bachelor of Health Services Administration Honors Project Advisor:

Stanfield, K. Assessing Changes in Physical Function, Cognitive Function, and Quality of Life in Individuals with Parkinson's disease. (Completed May 2017)

*Recipient of Undergraduate Research Grant*

Service Responsibilities:

System Level

Member, University System of Georgia (USG) Health Informatics Advisory Board (May 2016 to July 2017)

#### University Level

Member, Center for Applied Cyber Education Strategic Planning Task Force (November 2016 to July 2017)

Senate Liaison & Member, Faculty Evaluation Ad Hoc Committee (September 2016 to May 2017)

Member, Team CYBER (June 2016 to July 2017)

Chair, Faculty Lecture Series Chair (January 2016 to December 2016)

Faculty Senator, Department of Health Sciences (August 2015 to May 2018)

Member, Faculty Welfare Committee (August 2015 to May 2017)

#### College Level

Member, Academic Appeals Committee Member (August 2014 to May 2015)  
Department Level

Member, MHSA Advisory Board Member (August 2014 to July 2017)

Member, Exercise Science Search Committee (November 2016 to May 2017)

Member, Health Informatics Search Committee (October 2014 to May 2016)

Member, Health Sciences Department Head Search Committee (August to December 2015)

Member, Exercise Science/Strength & Conditioning Search Committee (October 2014 to February 2015)

#### Program Level

Faculty Advisor, Future Healthcare Leaders Association (January 2016 to July 2017)

Faculty Advisor, National Association of Health Services Executives (NAHSE) Case Study Competition (August to October 2016)

**University of South Dakota**, August 2015 to December 2017

*Adjunct Faculty*, Online, Beacom School of Business

Teaching Responsibilities:

Graduate

HSAD 511 Financial Management of Long Term Care  
HSAD 710 Advanced Strategic Management of Healthcare Organizations

Undergraduate

HSAD 411 Financial Management of Long Term Care  
HSAD 425 Health Services Administration and Policy

**Darton State College**, August 2011 to July 2014

*Instructor*, Part-Time, Psychology

Teaching Responsibilities:

Undergraduate  
PSYC 2103 Life Span Development

**Abraham Baldwin Agricultural College**, June 2005 to August 2009

*Temporary Full-Time Instructor/Adjunct*, Psychology

Teaching Responsibilities:

Undergraduate  
PSYC 1101 Introduction to Psychology  
PSYC 2103 Life Span Development  
PSYC 2201 Abnormal Psychology

Advising Responsibilities:

Academic Advisor for undergraduate psychology majors

**SCHOLARSHIP**

**Publications:**

**Books:**

Brinson, S., **Clack, L.**, Gill, L., & Gosa, L. *Health Care Compliance for Healthcare Professionals*. Dahlonega, GA: UNG Press. (In Press; Fall 2021).

Ellison, R. & **Clack, L.** (2020). *Health Policy Management: A Case Approach*. Burlington, MA: Jones & Bartlett Publishing.

**Book Chapters:**

Clack, L. (2020). Leading Positive Change. In Dhiman, S. & Marques, J. (Eds.), *New Horizons in Positive Leadership & Change*. Springer Nature.

Clack, L. (2020). Employee Engagement: Keys to Organizational Success. In Dhiman, S. (Eds.), *The Palgrave Handbook of Workplace Wellbeing*. Springer Nature.

Clack, L. (2020). Examination of Quality of Life in Workplace Environments. In Khosro-Pour, M. (Eds.), *Encyclopedia of Organizational Knowledge, Administration, and Technology*. IGI Global.

Clack, L.A. & Ellison, R. (2019). Innovation in Service Design Thinking. In Rasche, C. & Pfannstiel, M.A. (Eds.), *Service Design Thinking in Healthcare and Hospital Management*. Switzerland: Springer International Publishing.

Clack, L.A. (2017). Strategies with Service Business Model Innovation. In Pfannstiel, M.A. & Rasche, C. (Eds.), *Service Business Model Innovation in Healthcare and Hospital Management* (21 – 30). Switzerland: Springer International Publishing.

Clack, L.A. (2017). Teaching Teamwork in University Settings. In Mendy, J. (Eds.), *Teaching Human Resources Management and Organizational Behavior* (196 – 210). Hershey, PA: IGI Global.

#### **Peer-Reviewed Articles:**

##### **\*Denotes graduate student co-author**

Michaels, A.\* & **Clack, L.** (2021). Examination of the Relationship between Physician Shortages and Compensation Rates in Primary Care versus Other Specialties. *Journal of Hospital Management & Health Policy*, 1-9.

Shukla, D.\*, Patel, S., **Clack, L.**, Smith, T., & Shuler, M.S. (2021). Analysis of Trends in Surgery Volumes through Calendar Year and Impact of the Insurance Deductible. *Annals of Medicine & Surgery*, 63, 1-6.

Nagi, M.\* & **Clack, L.** (2020). Examination of the Impact of Patient Engagement Tools on Patient Satisfaction. *International Journal of Patient-Centered Healthcare*, 10(1), 37-46.

Clack, L & Harmon, B. (2020). Applying Change Management Strategies for Remote Operations. *Journal of AHIMA*.

Clack, L. (2019). Telehealth's Popularity puts new Emphasis on Privacy & Security. *Journal of AHIMA*, 90(9), 30 -31.

Clack, L. & Fraser, W\*. (2019). An Examination of the Impact of Workplace Wellness Programs on Health Outcomes in the U.S. versus European Countries. *Journal of Organizational Psychology*, 19(4), 1-7.



Clack, L.A. & Droste, E\*. (2019). Insights in Health Administration Education: Understanding the Role of Personality in Teamwork. *Journal of the Georgia Public Health Association*, 7(2), 67 – 71.

Clack, L. & Woeppel, J. (2019). Importance of Analytics in Mental Health. *Journal of AHIMA*, 90(2): 38-39.

Cain, J., **Clack, L.**, Houser, S., Kadlec, L., Mikaelian, R., Spears, A., & Wendicke, A. (2018). Practice Brief: Best Practices for Data Analytics Reporting Lifecycle Quality in Report Building and Data Validation. *Journal of AHIMA*, 89(10): 38-41.

Clack, L.A. & Ellison, R. (2018). Innovative Approaches to Management Education. *Journal of Management Policies and Practices*, 6(1): 6-9.

Clack, L. & Schechter, A. (2018). Streamlining the Process in Opioid Data Collection. *Journal of AHIMA*, 89(8): 52-53.

Clack, L. & Woeppel, J. (2018). Data Analytics Drives Strategic Planning in Healthcare. *Journal of AHIMA*, 89(2): 42-43.

Thomas, M., **Clack, L.**, & Plaspohl, S. (2017). Blending Pedagogical Approaches in Public Health Education: The ADOPT Model. *Pedagogy in Health Promotion*, 4(3): 227 – 233.

Cain, J.P., **Clack, L.**, Flanigan, J., Houser, S., Kadlec, L., Vanslyke, D., & Zeglen, M. (2017). Practice Brief: Advancing HIIM Professionals in Informatics and Data Analytics. *Journal of AHIMA*, 88(10), 66 – 68.

Clack, L., Houser, S., Kadlec, L., Mikaelian, R., Tabisula, B., & Zeglen, M. (2017). Health Data Analytics and Informatics are Two Separate Disciplines (and Why This Matters to HIM). *Journal of AHIMA*, 88(10), 20 – 24.

Clack, L.A., Ashman, J.\*, Widmer, C.\*, & Riemann, B.L. (2017). Assessing Changes in Cognitive Function and Quality of Life Associated with Exercise in Individuals with Parkinson's disease and their Caregivers. *Biomedical Journal of Technical and Scientific Research*, 1(4): 1 – 5.

Clack, L.A. (2017). Examination of Leadership and Personality Traits on the Effectiveness of Professional Communication in Healthcare. *Journal of Healthcare Communications*, 2(2): 1 – 4.

Clack, L.A. (2017). Book Review: Quiet: The Power of Introverts in a World that Can't Stop Talking. *Frontiers in Psychology*, 8: 155.

Clack, L.A. (2016). Perception of Behavioral Issues: Exploring Differences in Perception between Parents and Adolescents. *International Journal of Psychology & Behavioral Sciences*, 6(2): 58 – 62.

### **Published Abstracts**

Clack, L., Riemann, B., & Cohen, M. (2017). Changes in Functioning Associated with Exercise in Individuals with Parkinson's disease. *Movement Disorders*, 32(S2), S106.

Clack, L., Riemann, B., Stanfield, K.\*, Santaniello, J.\*, & Cohen, M. (2017). Assessing Changes in Physical Function, Cognitive Function, and Quality of Life in Individuals with Parkinson's disease. *Movement Disorders*, 32(1), S8.

### **Book Reviews**

Clack, L.A. (2017). Book Review: Quiet: The Power of Introverts in a World that Can't Stop Talking. *Frontiers in Psychology*, 8: 155.

### **Popular Media Articles**

Clack, L. (2018). Why All Healthcare Professionals need to Learn Data Analytics. *Journal of AHIMA, Data Revolution Blog* (Published Online).

Clack, L. & Schechter, A. (2018). Importance of Data in Addressing the Opioid Epidemic. *Journal of AHIMA, Data Revolution Blog* (Published Online).

### **Articles under Review**

Clack, L., Hunsinger, K.\*, Gould, M.\*, Copeland, M.\*, Dang, S.\*, Dziwoki, L.\*, & Harmon, B. Analysis of how the COVID-19 Pandemic has affected Accessibility of Health Education Resources to Older Adults. *Journal of Applied Gerontology*. (Submitted- Under Review)

Gould, M.\* & **Clack, L.** Pain Management from a Provider Perspective and its Impact on the Opioid Epidemic. *American Journal of Management*. (Submitted- Under Review)

Pham, F.\*, Nagi, B.\*, & **Clack, L.** Examining the Impact of Managerial Styles on Informatics Nursing Professionals. *Online Journal of Public Health Informatics*. (Submitted- Under Review)

Warmath, D., Netemeyer, R.G., Clack, L., & Hagiwara, N. Delivering on the Promise of Shared Decision Making. *Journal of Epidemiology and Community Health*. (Submitted- Under Review)

### **Articles in progress**

Clack, L., Kokilakumar, K.\*, Nguyen, D.\*, & Harmon, B. Evaluation of the Georgia Tobacco Use Prevention Program: Findings and Lessons Learned.

### **Invited Workshops:**

Clack, L. & Woepffel, J. Data Analytics Workshop. *American Health Information Management Association (AHIMA) Annual Convention (one day workshop)*. Miami, FL. September 21, 2018.

Clack, L. & Woeppel, J. Data Analytics Workshop. *American Health Information Management Association (AHIMA) Corporate Office (one day workshop)*. Chicago, IL. April 6, 2018.

Graham, E. & **Clack, L.** Data Analytics Workshop: Get Your Thinking Cap On. *American Health Information Management Association (AHIMA) Annual Convention (one day workshop)*. Los Angeles, CA. October 6, 2017.

**Peer-Reviewed Presentations:**

Brown, A., Skelly, C., **Clack, L.**, & Miles, T. Grief in Long-Term Care: A Qualitative Content Analysis of Staff Interviews. *Academy Health Annual Research Meeting 2021*. Virtual. June 15, 2021.

Brown, A., Skelly, C., **Clack, L.**, & Miles, T. The Impact of Failures in End-of-Life Planning on Caregiver Grief. *Academy Health Annual Research Meeting 2021*. Virtual. June 14, 2021.

Brown, R., Samnadda, L., **Clack, L.**, & Copeland, M. Assessing the Use of Telehealth Technologies for Providing Remote Nutrition Services to Older Adults. *National Council on Aging Age + Action Conference*. Virtual. June 9, 2021.

Clack, L., Harmon, B., & Hunsinger, K. Improving Accessibility of Health Education Programs for Older Adults in Georgia during the COVID-19 Pandemic. *National Council on Aging Age + Action Conference*. Virtual. June 8, 2021.

Clack, L., Chambers, E., & Ellison, R. An Exploration of Organizational Culture in Healthcare and the Impact on Diversity of Leadership. 15<sup>th</sup> International Conference on Interdisciplinary Social Sciences. Athens, Greece. July 20, 2020. (Cancelled due to COVID-19)

Harmon, B. & **Clack, L.** Comparative Analysis of Healthcare Systems from a Global Perspective. 15<sup>th</sup> International Conference on Interdisciplinary Social Sciences. Athens, Greece. July 20, 2020. (Cancelled due to COVID-19)

Clack, L., Zeng, Q.T., Jackson, G.P., Hersh, W., & Mohanty, A. Thriving in your Biomedical Informatics Career while balancing Work, Personal, and Family Life. *AMIA 2019 (panel presentation)*. Washington, DC. November 18, 2019.

Hudnall, M., **Clack, L.**, Bobroske, K., Mortaz, E., & Najmi, H. Combatting the Epidemic: Opioid Data Integration & Mining. *INFORMS 2019 (panel presentation)*. Seattle, WA. October 21, 2019.

Clack, L. Discussant in "Isms in Academia: Exploring how to Foster an Inclusive Culture Inside and Outside the Classroom." *AOM 2019 (PDW Symposium)*. Boston, MA. August 9, 2019.

- Clack, L. (2019). Examination of workplace factors that impact quality of life of healthcare professionals. *EURAM 2019 (paper presentation)*. Lisbon, Portugal. June 27, 2019.
- Clack, L. & Fraser, W. (2019). An Examination of the Impact of Workplace Wellness Programs on Health Outcomes in the U.S. versus European Countries. *Industry Studies Association Conference (paper presentation)*. Nashville, TN. May 31, 2019.
- Clack, L. & Cooper, J. (2019). Comparative Analysis of Medicaid Expansion on Rural Healthcare. *National Rural Health Association Health Equity Conference (poster presentation)*. Atlanta, GA. May 7, 2019.
- Clack, L. (2019). An Autoethnographic Approach to Student-Centered Learning in Health Administration. *USG Teaching & Learning Conference (poster presentation)*. Athens, GA. April 10, 2019.
- Schechter, A. & **Clack, L.** (2018). Evaluating Network Based Interventions for Opioid Abuse Using Agent Based Modeling. *INFORMS Annual Meeting (paper presentation)*. Phoenix, AZ. November 6, 2018.
- Roper, L. & Clack, L. (2018). Skill Sets for HIM Professionals in Emerging Roles. *American Health Information Management Association (AHIMA) (webinar)*. October 17, 2018.
- Clack, L. (2018). Incorporating Health Informatics into the Curriculum for Healthcare Management Students. *American Health Information Management Association (AHIMA) Annual Convention (poster presentation)*. Miami, FL. September 21, 2018.
- Clack, L. & Ellison, R. Examining Disparities in the Salaries of Hospital Chief Executive Officers in the U.S. *13<sup>th</sup> International Conference on Interdisciplinary Social Sciences (oral presentation)*. Granada, Spain. July 26, 2018.
- Clack, L. & Ellison, R. Exploring Gender Roles and Disparities among Hospital Executives in the U.S. *25<sup>th</sup> Biennial Meeting of the International Society for the Study of Behavioral Development (poster presentation)*. Gold Coast, Australia. July 16, 2018.
- Clack, L. Approaches for Treating Children and Adolescents Dealing with Traumatic Experiences. *National Board of Certified Counselors (NBCC) Foundation 2018 Bridging the Gap Symposium (oral presentation)*. Washington, D.C. May 24, 2018.
- Clack, L. & Ellison, R. Examining Salary Disparities of Leaders in Rural Health. *National Rural Health Association Health Equity Conference (poster presentation)*. New Orleans, LA. May 8, 2018.
- Domizi, D., Williams, S., **Clack, L.**, Watson, J., & Dyer, A. Diverse Approaches to SOTL as exemplified by the USG SOTL Fellows. *USG Teaching & Learning Conference (panel presentation)*. Athens, GA. April 4-6, 2018.

- Clack, L. The Use of Simulations in Health Informatics to Engage Students in the Online Classroom. *American Health Information Management Association (AHIMA) Annual Convention (poster presentation)*. Los Angeles, CA. October 8, 2017.
- Clack, L.A. & Ellison, R.L. The Flipped Classroom Approach as a Teaching Technique in Management Education. *Association of University Programs in Health Administration (AUPHA) Annual Meeting: Management Faculty Forum (oral presentation)*. Long Beach, CA. June 16, 2017.
- Clack, L.A., Riemann, B.R., & Cohen, M. Changes in Functioning Associated with Exercise in Individuals with Parkinson's. *21<sup>st</sup> International Congress of Parkinson's Disease and Movement Disorders (poster presentation)*. Vancouver, BC. June 5, 2017.
- Clack, L.A., Olumide, S., Khuu, V., & Johnson, D. Holistic Approach to Behavioral Health for Rural Populations. *National Rural Health Association Health Equity Conference (poster presentation)*. San Diego, CA. May 9, 2017.
- McAdams, R., Buelow, J., & **Clack, L.** Financial Assistance Programs for Low-Income Patients Seeking Hospital Services. *Association for Teaching Prevention and Research 2017: Aligning Curriculum to Achieve Health Equity (poster presentation)*. Savannah, GA. April 5, 2017.
- Clack, L.A., Plaspohl, S., Thomas, M. Blending Pedagogical Approaches in Public Health Education: The A.D.O.P.T. Model. *USG Teaching & Learning Conference (poster presentation)*. Athens, GA. April 5, 2017.
- Clack, L.A., Riemann, B., Stanfield, K., Santaniello, J., & Cohen, M. Assessing Changes in Physical Function, Cognitive Function, and Quality of Life in Individuals with Parkinson's disease. *1<sup>st</sup> Pan American Parkinson's Disease and Movement Disorders Congress (poster presentation)*. Miami, FL. February 25, 2017.
- Clack, L.A. The Challenges of Ethical Boundaries and Issues in Supervision. *Law and Ethics in Counseling Conference 2017 (oral presentation)*. New Orleans, LA. February 15, 2017.
- Ashman, J., Drezelo, K., Widmer, C., & **Clack, L.** Assessing Quality of Life: Changes in Patient-Reported Outcomes associated with the Get Excited and Move (GEM) Program. *University of Florida Gator Healthcare Forum (poster presentation)*. Gainesville, FL. November 18, 2016.
- Droste, E. & **Clack, L.** Insights in Health Administration Education: Understanding the Role of Personality in Teamwork. *University of Florida Gator Healthcare Forum (poster presentation)*. Gainesville, FL. November 18, 2016.
- Clack, L.A. Strategic Planning for Leaders: Incorporating Public Health Informatics into Practice. *Public Health Informatics Conference 2016 (poster presentation)*. Atlanta, GA. August 23, 2016.

Clack, L.A. Practical Application of Theories in Health Care Management Education. *Association of University Programs in Health Administration (AUPHA) Annual Meeting (poster presentation)*. Kansas City, MO. June 23 & 24, 2016.

Clack, L.A. Innovative Techniques for Health Care Administrators in using Clinical Informatics to improve quality of care. *iHealth 2016 Clinical Informatics Conference: Strategies for Personal and Population Health (poster presentation)*. Minneapolis, MN. May 5, 2016.

Lewis, L., & **Clack, L.** Are Unsupported Autism Interventions Becoming More Popular than Evidence Based Treatments? *The Association for Behavior Analysis International Annual Autism Conference (poster presentation)*. New Orleans, LA. January 20, 2016.

Clack, L.A. Enhancing Interprofessional Collaborations to Improve Services for Children & Adolescents. *The Interprofessional Health Care Summit (oral presentation)*. Savannah, GA. April 10, 2015.

Clack, L.A. Exploring Differences in Perception of Adolescent Mental Health Issues between Parents & Adolescents. *The 28<sup>th</sup> Annual Research and Policy Conference: Child, Adolescent, & Young Adult Behavioral Health (poster presentation)*. Tampa, FL. March 22, 2015.

Clack, L.A. *The Growing Prevalence of Mental Health Issues: How to Engage Parents & Youth. The 26<sup>th</sup> Annual National Youth-At-Risk Conference: From Education to Practice (oral presentation)*. Savannah, GA. March 2, 2015.

Clack, L.A. Raising Counselors' Awareness of Barriers to Treatment for Minority Populations. *The 14<sup>th</sup> Annual Cross Cultural Counseling and Education Conference for Research, Action, & Change (oral presentation)*. Savannah, GA. February 21, 2015.

**Student Presentations:** (Served as Faculty Advisor)

Cooper, J. A Comparative Analysis of the Impacts of Medicaid Policy on Rural Health Care. *University of Georgia CURO Symposium (paper presentation)*. Athens, GA. April 9, 2019.

Rodillas, J. The Examination of Quality of Life in Individuals with Parkinson's Disease and their Caregivers. *Armstrong State University Student Scholars Symposium (poster presentation)*. Savannah, GA. April 20, 2017.

Baldwin, V. How Communication Barriers between Nurses and Physicians can affect a patient's Quality of Care. *Armstrong State University Student Scholars Symposium (poster presentation)*. Savannah, GA. April 20, 2016.

Bussey- Campbell, M. Food Insecurity & the Lack of Proper Food Education in America. *Armstrong State University Student Scholars Symposium (poster presentation)*. Savannah, GA. April 20, 2016.

Droste, E. Categories of Wasteful Spending in the United States Health Care System. *Armstrong State University Student Scholars Symposium (poster presentation)*. Savannah, GA. April 20, 2016.

### **Invited Community Presentations:**

Clack, L. NEGA Wellness Project. Public Hearing 2021. Virtual. January 6, 2021.

Clack, L. NEGA Wellness Project. Public Hearing 2019. Morgan County Senior Center, Madison, GA. December 4, 2019.

Clack, L. NEGA Wellness Project. Public Hearing 2019. Oglethorpe County Senior Center, Crawford, GA. December 3, 2019.

Hooper, D., Riemann, B., & **Clack, L.** Changes in Physical Function and Quality of Life associated with exercise. *St. Joseph's Candler Movement Disorders Forum*. Savannah, GA. March 3, 2017.

Clack, L.A. Mental Health Training for Law Enforcement: Responding to Crisis Situations. *Americus Police Department*. Americus, GA. April 2013.

Clack, L.A. Mental Health Training for Nurses: How to Respond to Inmates with Psychological Disorders. *Sumter Law Enforcement Center*. Americus, GA. May 2012.

Clack, L.A. Dating & Violence on College Campuses. *South Georgia Technical College*. Americus, GA. August 2011.

Clack, L.A. Coping with Family Stress. *Dooly County Elementary School Parent Meeting*. Vienna, GA. August 2011.

Clack, L.A. The Power of Positive Relationships. *Abraham Baldwin Agricultural College*. Tifton, GA. August 2007.

### **Grants and Contracts:**

#### **Funded:**

Role: Principal Investigator; Project: Open Hand Atlanta Telehealth Nutrition Services

Period of Support: September 1, 2020 – August 31, 2023

Funding Source: Administration for Community Living, subcontract with Open Hand Atlanta

Funding Amount:\$117,840; Credit: 100%

Role: **Principal Investigator**; Project: Georgia Geriatric Workforce Enhancement Program

Period of Support: February 1, 2020 – June 30, 2024;

Funding Source: Health Resources and Services Administration (HRSA), subcontract with Emory University

Funding Amount: \$97,200; Credit: 100%

Role: **Principal Investigator**; Project: Northeast Georgia Wellness Services  
Period of Support: July 1, 2019 – June 30, 2023;  
Funding Source: Georgia Division of Aging Services, contract with Northeast Georgia Area Agency on Aging  
Funding Amount: \$357,125; Credit: 100%

Role: **Principal Investigator**; Project: Evaluation of the Georgia Tobacco Use Prevention Program  
Period of Support: March 15, 2020 – June 30, 2020;  
Funding Source: Centers for Disease Control, contract with Georgia Department of Public Health  
Funding Amount: \$98,280; Credit: 60%

Role: **Principal Investigator**; Project: Aging Mastery Program  
Period of Support: 9/1/19 – 5/31/20; Funding Source: National Council on Aging, contract with Southwest Georgia Council on Aging  
Funding Amount: \$600; Credit: 100%

Role: **Co-Investigator**; Project: Northeast Georgia Wellness Services  
Period of Support: July 1, 2018 – June 30, 2019;  
Funding Source: Georgia Division of Aging Services, contract with Northeast Georgia Area Agency on Aging  
Funding Amount: \$71,425; Credit: 30%

### **Proposals Under Review**

Role: **Co-Investigator**; Project: Development of a Measure of Shared Decision Making as a Relational Framework  
Funding Source: Agency for Healthcare Research and Quality/Department of Health and Human Services;  
Funding Amount: \$1,500,000; Credit: 30%

## **PROFESSIONAL SERVICE**

### **Leadership Positions:**

American Health Information Management Association (AHIMA) Telehealth Public Policy Workgroup (January 2021 to Present)

American Health Information Management Association (AHIMA) Data Analytics and Data Use Practice Council Co-Chair (January 2021 to December 2021)

Association of University Programs in Health Administration (AUPHA), Annual Meeting Planning Committee (2020 to 2021)



Association of University Programs in Health Administration (AUPHA), Strategic Planning Work Group, Curriculum Guidelines (2020 to 2021)

Academy of Management (AOM), Health Care Management Division Communications Committee, Social Networking Coordinator (June 2019 to Present)

American Health Information Management Association (AHIMA) Health Information Technologies & Innovation Practice Council (January 2020 to December 2020)

American Health Information Management Association (AHIMA) Privacy & Security Practice Council (January 2019 to December 2019)

Association of University Programs in Health Administration (AUPHA) Public Health Faculty Forum Chair (June 2017 to June 2019)

American Health Information Management Association (AHIMA) Data Analytics Practice Council (January 2018 to December 2018)

American Health Information Management Association (AHIMA) Informatics & Data Analytics Practice Council (January to December 2017)

American Medical Informatics Association (AMIA) Academic Career Advancement Committee of the Women in AMIA Task Force (November 2016 to December 2019)

Health Information Management Systems Society (HIMSS) Mentor and Ambassador for 2017 Meeting (December 2016 – February 2017)

**Memberships:**

Academy of Management (AOM), Academic Member  
Organizational Behavior Interest Group Member  
HealthCare Management Interest Group Member

American College of Healthcare Executives (ACHE), National and Georgia Faculty Associate

American Health Information Management Association (AHIMA), National and Georgia Chapter Member

American Public Health Association, Individual Member

Association of University Programs in Health Administration (AUPHA), Program Member

Georgia Public Health Association, Individual Member

**Editorial Board Member:**

*European Journal of Molecular & Clinical Medicine* (January 2018 to December 2019)

*Inquiry* (2017 to 2018)

*New Horizons in Translational Medicine* (August 2016 to December 2017)

**Peer Reviews:**

Books

Jones & Bartlett Learning. *Modern Healthcare Marketing*, June 2018.

Health Administration Press. *Transformation on the Ground: Innovation for Those Who Do The Work*, November 2017.

Cengage Learning. *Essentials of Health Information Management*, January 2017.

Health Administration Press. *Physician Practice Management*, May 2015.

Journals

*Management Teaching Review* (2017 to Present)

*Disability and Rehabilitation* (2017 to Present)

*Annals of Behavioral Science* (2017 to Present)

*Journal of Healthcare Communications* (2017 to Present)

*Journal of Nursing and Health Studies* (2017 to Present)

*Journal of Clinical Nutrition & Dietetics* (2017 to Present)

*Journal of Psychology & Brain Studies* (2017 to Present)

*Journal of Health Administration Education* (2016 to Present)

*Youth & Society* (2016 to Present)

*Journal of Behavioral Health Services & Research* (2015 to Present)

Scholarships

National Board of Certified Counselors (NBCC) Foundation Scholarship and Awards Program (2015 to Present)

Grants

Substance Abuse and Mental Health Services Administration (SAMHSA) Grant Program (2016 to Present)

Conference Abstracts

American Public Health Association (APHA) 2020 Annual Meeting

Academy of Management (AOM) 2020 Annual Meeting

Academy of Management (AOM) 2019 Annual Meeting

American Medical Informatics Association (AMIA) 2018 Informatics Summit

American Medical Informatics Association (AMIA) 2017 Annual Meeting

Southern Management Association (SMA) 2017 Annual Meeting

Academy of Management (AOM) 2017 Meeting

Healthcare Information and Management Systems Society (HIMSS) 2017 Annual Conference

Academy of Management (AOM) 2016 Annual Meeting

Alliance for Continuing Education in the Health Professions (ACEhp) 2015 Annual Conference

Continuing Education

CES4Health Continuing Education Materials

**CLINICAL EXPERIENCE**

**Atlantic Counseling Services**, Savannah, GA

Licensed Therapist, November 2014 – August 2016

**College of Charleston**, Charleston, SC

Manager of Substance Abuse Services, 2013

**Middle Flint Behavioral Health Care**, Americus, GA

Director of Outpatient Services, 2011 – 2013

**Middle Flint Behavioral Health Care, Cordele & Americus, GA**  
Licensed Therapist/Utilization Management Specialist, 2005 – 2011

## **CERTIFICATIONS**

Certified in Public Health (CPH), National Board of Public Health Examiners (2018 to Present)

Six Sigma Green Belt & Yellow Belt, Council for Six Sigma Certification (2018 to Present)

Trauma Focused Cognitive Behavioral Therapy (TFCBT), TFCBT National Therapist Certification Program (2015 to Present)

Licensed Professional Counselor (LPC), GA. State of Georgia Professional Licensing Board (2007 to Present)

National Certified Counselor (NCC), National Board of Certified Counselors (2008 to Present)

## **INTERNSHIP**

**Child & Adolescent Counseling Intern, Cordele, GA**  
Middle Flint Behavioral HealthCare (October to December 2004)

## **COMMUNITY INVOLVEMENT**

NEGRC Wellness Coordinator, Athens, GA. 2019 to Present.

Healthy Savannah Grant Writing Committee, Savannah, GA. 2014 to 2017.

Patient Advisory Council Committee Member, Americus, GA. 2013.

Stakeholders Service Enhancement Committee, Co-Leader, Sumter County, GA. 2012 to 2013.

MultiDisciplinary Team Member, Southwest Georgia (8 counties). 2011 to 2013.

Child Abuse Protocol Committee Member, Taylor County, GA. 2011 to 2013.

Student Attendance Protocol Committee Member, Schley & Webster County, GA. 2011 to 2013.

## **HONORS AND AWARDS**

Fellow, Council for the Accreditation of Healthcare Management Education (CAHME) (July 2018 – Present)

Fellow, Clinical & Translational Science Alliance (CTSA) TEAMS (Translational Education and Mentoring in Science Initiative) (August 2020 – May 2021)

Travel Grant, University of Georgia Foreign Travel Assistance Award to support travel to the *European Academy of Management Annual Conference* in Lisbon, Portugal (June 2019)

Fellow, Student Affairs, University of Georgia (2018 - 2019)

Fellow, Teaching Academy, University of Georgia (2018 - 2019)

Emerging Scholar Award, *13<sup>th</sup> International Conference on Interdisciplinary Social Sciences*, Granada, Spain. (July 2018)

Travel Grant, University of Georgia Foreign Travel Assistance to support travel to the *25<sup>th</sup> Biennial Meeting of the International Society for the Study of Behavioral Development* in Queensland, Australia (July 2018)

Most Inspiring and Supportive Faculty Award, Armstrong State University Alumni Association (February 2018)

1<sup>st</sup> place in the Faculty Poster Category, *Association for Prevention Teaching and Research (APTR) Conference* (March 2017)

Travel Grant, Society for Personality Assessment Early Career Travel Award (March 2017)

Fellow, University System of Georgia Scholarship of Teaching and Learning (January 2017 to May 2018)

Travel Award, Conrad N. Hilton Foundation and UCLA Integrated Substance Abuse Programs Travel Award for Young Investigators (October 2016)

Emerging Scholar, Health Care Management Division of the Academy of Management (August 2016)

Omicron Delta Kappa (ODK) Honor Society, Tulane University (2010 to Present)

Tri Beta Biological Honor Society, University of Georgia (2001)