



REGULATION: FGCU-PR4.004

Effective
Date of
Regulation:

10/21/08

Student Grievances

(1) General. The intent of this regulation is to establish the University's student grievance procedure. Students may appeal a decision that is related to the student's access to courses and credit granted toward degree through the Office of the Ombudsman. Student grievances are to be processed promptly and resolved fairly. Students shall be given adequate opportunity to bring complaints to the attention of the University with the assurance that the proper University officials will promptly investigate the facts of the case and evaluate these facts in an objective manner.

(2) Informal Resolution of Student Grievances. The information resolution of a student grievance is encouraged. The University Ombudsman is available to assist students in the informal resolution of grievances.

(3) Formal Resolution of Grievances. A student grieving a matter related to 1) access to courses, 2) credit granted toward degree and 3) academic standing may file a formal written grievance with the University Ombudsman.

(4) Exclusions. The following areas are excluded from appeal to the Office of the Ombudsman:

- (a) Disciplinary actions taken under FGCU Student Code of Conduct.
- (b) Traffic and Parking Violations.
- (c) The professional judgment exercised by an instructor in assigning a grade.
- (d) Professional judgment of licensed practitioners in the health related professions.

Specific Authority:

§§1001.74(4), 1006.51 FS.

Law Implemented;

§§1002.21(6), 1006.51 FS.

History of Rule:

New 1-17-99. Amended 6-15-04

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