Dear North Lake Village and South Village Residents,

This letter is a follow-up to the FGCU COVID-19 update that was emailed to all students today. We will be issuing a refund to all residents who had an on-campus housing assignment in South Village or North Lake Village as of March 15, 2020 and who check out of their space on or before April 6, 2020. The refunds will be as follows:

- $1200 for residents who live in a 4-bedroom single in North Lake Village or in any room in South Village
- $1000 for residents who live in a 2-bedroom quad in North Lake Village

This refund will be applied to your university account after April 6th. If you have a balance on your university account at that time, this refund will be applied to that balance prior to any money being disbursed directly to you. **As a reminder, residents are not required to check out at this time.** Please note, any resident who remains in housing after April 6, 2020, will not receive a refund.

We understand that there will be some residents who are not able to return by April 6, 2020 to check out, as well as some residents who will require housing for the remainder of the semester. **If you fall into either one of these categories you must complete the Housing Status Form.** If you have already submitted this form you do not need to complete it again. Instructions for accessing the form are listed below.

- Log into Gulfline. [https://gulfline.fgcu.edu](https://gulfline.fgcu.edu)
- Click Student and Financial Aid
- Click Login to the Housing Web Portal.
- Once in the portal, click on Spring 2020 Housing Status Form.
- Select “I am staying” or “I have already left campus and cannot return to check out until a later date” from the drop-down menu.
- Provide as much detail as possible in the text box.
- Click “Submit.”

We greatly appreciate your choosing to live on campus while here at Florida Gulf Coast University, and we look forward to continuing to serve your residential needs in the future. If you have any questions, please contact our office at (239) 590-1700 or housing@fgcu.edu.

Respectfully,

Jameson Moschella
Director
Office of Housing and Residence Life