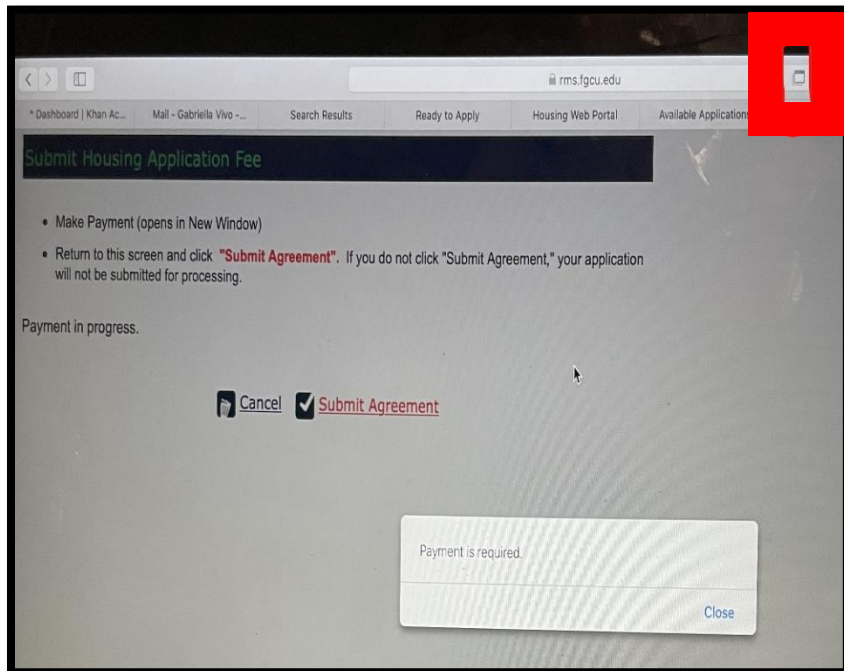


# Safari Browser Application Fee Payment

There is a known issue with pop-up blocking on the Safari browser when attempting to make the application fee payment on the Housing Web Portal. Please see the instructions below on how to address this before making a payment on the Housing Web Portal.

## Safari Browser on a desktop or laptop (i.e. – Mac, Macbook, etc.)

When you reach the payment screen and click “Make Payment”, you will see a small square appear in the address bar (see red square in the image below). You will need to click this image to allow for the pop-up window to appear. You will then be able to proceed with payment. Remember to return to this screen to click “Submit Agreement”.



## Safari Browser on a mobile device (i.e. – iPhone, iPad, etc.)

Before attempting to make a payment on the Housing Web Portal, you must change the Safari settings on the device. Navigate to the settings app and find Safari in the settings menu. Scroll down to ensure “Block pop-ups” is toggled off.



Settings App icon

